

WonderChat

April 3, 2020

The Importance of and Path to Virtual Support Services

Q & A and Resources

****Most questions were answered live in the session,
but below are some resources requested or from other participants****

Can we get the information for Robin's site?

Felt Safety Webinar

<https://www.gobbelcounseling.com/product-page/creating-felt-safety-1>

*****Please note that at the top of her Webinar Page there is a code for 20% off*****

Meredith also referenced the following article:

<https://www.meehanmentalhealth.com/the-playful-therapist-blog/telemental-health-and-children-20-free-minimal-supply-activities?fbclid=IwAR2CPdU1LmB8gatTVJzIVKLxR2QRpcljaXsrYVw1Ye3UjnQIKUmvvguxrYg>

What platform would you recommend to facilitate these virtual visits?

Wonders & Worries used RingCentral Meetings. Below are responses from other attendees:

We are using simple practice...it is Hipaa secure

My understanding is the Doximity is a phone based option with HIPAA compliance. I don't think it has a video option. You need to be part of a physician's care team to access the Dialer function.

Our hospital IT team helped us to install Jabber for staff to use to make phone calls from their cell phone and yet it would show as their office phone number. It also has a video feature as well. Jabber can install on a computer and a cell phone as well.

In the school district, we are using the *67 plus area code and number in order to keep our personal number private. We usually email the parent ahead that we will be calling at a certain time.

Colleague Genevieve Lowry has given permission to share the following resource with you. These may be helpful as you are needing to create resources to use for virtual sessions. Thank you, Genevieve!

<https://docs.google.com/document/d/1x9UxB93vwFeXMzyv4wnTc0o7Zclroc-IXABjn7BNK2s/edit?usp=sharing>

<https://diychildlife.com/>

Additionally, she has shared her resources for VIRUS bingo boards

<https://cldisasterrelief.org/resources-2-covid19/>